

**PLEASE COMPLETE THE FORM IN BLOCK LETTERS OR
ELECTRONICALLY**

Please print, sign and scan/upload – any photo scans must show entire form with all text legible Compulsory fields are marked with *

If you wish to appoint an Authorised Representative to deal with Callnet Pty Ltd on your behalf, please complete the form provided below. This document outlines the scope and responsibilities of the Authorised Representative in regards to your account.

IMPORTANT NOTES

Advocate Role:

An 'Advocate' can interact with us on your behalf, including lodging complaints.

However, they:

- a. Cannot modify your account or services.
- b. Cannot act on your behalf or access your data unless you are present and give consent.

Authorised Representative Role:

An Authorised Representative acts as your agent.

They can, subject to permissions granted:

- a. Act on your behalf, including making complaints, changing account details, or ending a service, to the extent you allow.
- b. Access information as if they were you.

For clarity, only one Authorised Representative can be appointed at a time.

If there's ambiguity about whether you're appointing an advocate or an authorised representative, the default will be an advocate.

We also accept individuals who hold a valid Power of Attorney or Guardianship Order as either an advocate or authorised representative. Please send a verified copy of the Power of Attorney or Guardianship Order along with this form, signed by the attorney or guardian. We may review these documents before accepting the nomination.

How to Submit the Form

To submit the form, you can:

E-mail a completed copy to accounts@callnet.com.au

Note: Only the account holder has the authority to designate an Authorised Representative.

For the sake of your privacy, security, and to reduce fraud risks, it's standard procedure for this appointment to be mailed to us as a signed original, validated by one of the designated witnesses provided below.

List of approved witnesses is provided below for your convenience.

- A justice of the Peace
- An accountant who is a member of the Australian Institute of Chartered Accountants CPA Australia or the National Institute of Accountants with 2 or more years of continuous membership.
- A Solicitor or Barrister
- A Police Officer
- An Agent in charge of, or a permanent employee (with 2 or more years of continuous service) of an Australia Post outlet
- A Dentist
- A Pharmacist
- A Medical Practitioner; or
- A Chiropractor or a Physiotherapist

Appointment of Advocate or Authorised Representative

Note: only the account holder may appoint an authorised representative.

Callnet Account Number		
Authorised Representative's Full Name		
I Wish To Appoint An: (Note: pick only one)	<input type="checkbox"/> Advocate	
	<input type="checkbox"/> Authorised Representative	
Appointed Person's Contact Details	Full Name	
	Email Address	
	Phone Number	
	Postal Address	
	Driver's License Number	

Appointment Declaration

"I, _____ (insert your full name),
 authorise Callnet Pty Ltd ("Callnet") to deal with the above person as my authorised Representative. I acknowledge that I am
 responsible for all acts of my authorised Representative within the authority as described in this Appointment. I release
 Callnet and its representatives from any claim I might otherwise have against Callnet, based on anything Callnet does in
 reasonable reliance on this appointment. Callnet may assume that it is dealing with the authorised Representative if they
 identify themselves as such when contacted at any of the contact numbers/addresses above. This appointment continues
 until I revoke it in writing."

Account Holder	
Account Holder Signature	
Date	
Witness "I confirm that the person signing above (account holder) has produced evidence of their identity."	
Witness Signature	
Date	
Witness Full Name	
Witness Capacity (JP, Police Officer, etc)	
Witness Address	